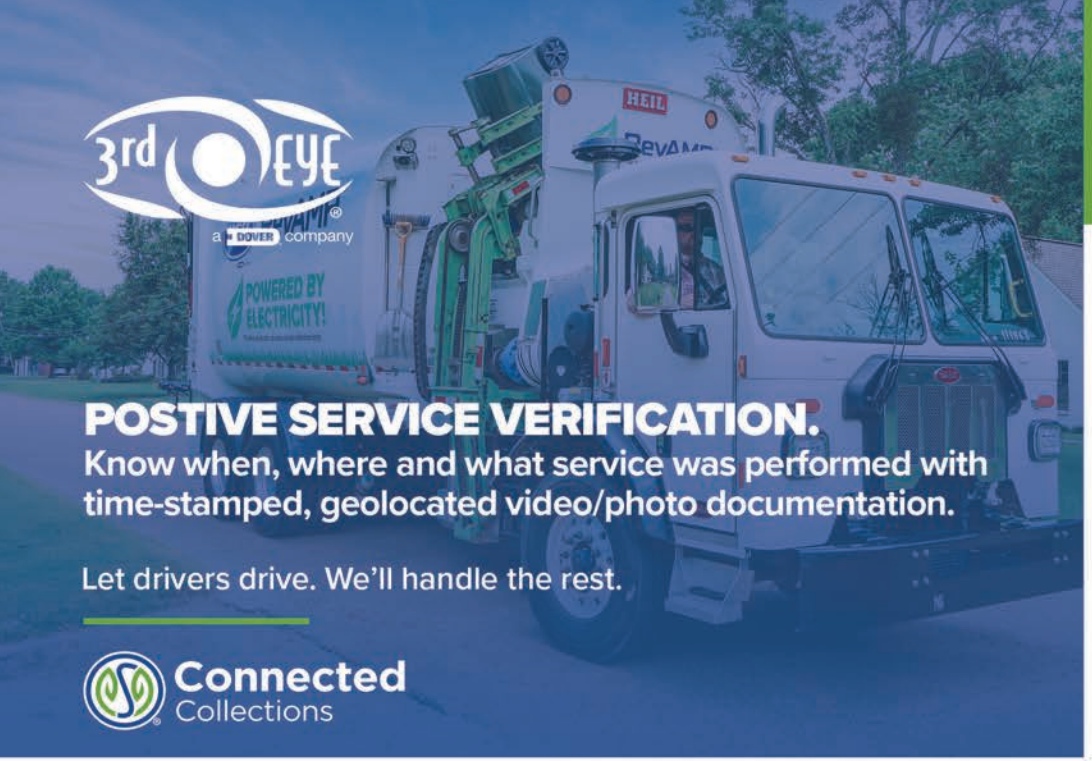

Verif-Eye - Positive Service Verification

Know when, where and what service was performed with video/photo documentation.

The Challenges

Knowing when, where, and what service was performed is a fundamental requirement in refuse collection and is often more challenging than it should be. Manual notation at each stop leads to errors and omissions and takes your drivers away from their primary role – safely servicing the community. Many automated methods of service verification can also be unreliable, with a rugged environment making it difficult for mechanical add-ons to survive the demands of daily routes. Fleets operating a variety of collection vehicles face additional challenges, with no single solution solving issues across all body types.

Action without evidence can cause as many problems as no action at all, and having unreliable evidence is no better. 3rd Eye understands these issues and is ready to help. Verif-Eye positive service verification is a reliable, comprehensive, industry-built solution designed to help you eliminate any doubts about service on your routes.

The Solution

The Verif-Eye® module by 3rd Eye® digital uses automated service event detection to trigger and document your fleet's performance with time-stamped, geolocated photo and video evidence – letting you know when, where and what service was performed at each stop. Our industry leading positive service verification provides reliable proof of the work your fleet does in the field without distracting your drivers or requiring constant attention from your maintenance team. Passive event detection keeps your drivers focused on safety and efficiency while still retaining valuable operational data. Our rugged hardware is designed to thrive in the harsh collection environment and leverages our knowledge of truck bodies that differentiates us from the competition. Verif-Eye positive service verification solutions are built for all refuse body types with tens of thousands of vehicles on the road relying on the collection performance information we provide.

With trustworthy data, your customer service team can quickly and efficiently respond to customer inquiries. Your operations team can monitor live and historical route performance, establish trends, and make informed decisions. This data can be integrated into your existing systems and can serve as the basis for additional tools such as exception review. Empower your teams and eliminate the uncertainty in your collection service with Verif-Eye positive service verification by 3rd Eye.

Value Overview

- Minimize go-back services
- Capture service completion
- Validate route progress in real time
- Increase customer support efficiency
- Improved sustainability

Designed For

REFUSE

3rd Eye complete fleet management solutions.
Let Your Drivers Drive, We'll Handle The Rest.

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3rd EYE® a DOVER company

Learn More or Request a Demo
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