

## Accessing the 3rd Eye Support Help Center

1. From any page within the web portal, click on the Green "?" located in the top right corner of the page
2. You will be redirected to the Help and Support Center where you can select from the following:
  1. Enter Keyword to search a specific area where help is desired
  2. Click Play to watch a 3rd Eye Digital Overview of the entire system
  3. Scroll to the bottom of the page for step-by-step instructions
3. By scrolling to the additional assistance, click on any category arranged by the associated pages within the portal
4. Once selecting a specific page, you will be directed to a video overview. Click play to watch the page specific video
5. Additionally, you can select step by step instructions as labeled within that page
6. Example of step-by-step instructions from a Fleet specific page



