- 1. From any page within the web portal, click on the Green "?" located in the top right corner of the page
- 2. You will be redirected to the Help and Support Center where you can select from the following:
 - 1. Enter Keyword to search a specific area where help is desired
 - 2. Click Play to watch a 3rd Eye Digital Overview of the entire system
 - 3. Scroll to the bottom of the page for step-by-step instructions
- 3. By scrolling to the additional assistance, click on any category arranged by the associated pages within the portal
- 4. Once selecting a specific page, you will be directed to a video overview. Click play to watch the page specific video
- 5. Additionally, you can select step by step instructions as labeled within that page
- 6. Example of step-by-step instructions from a Fleet specific page



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Status	2312	Status	
Reports		Reports	
Advanced Reports		Advanced Reports	
🚚 Fleet	Please select the specific portion of the web portal you need assistance with:	👼 Fleet	
Live Streaming	ACCOUNT SETTINGS, NOTIFICATIONS AND ALERTS	Live Streaming	
Events to Review	ADMINISTRATION SETTINGS	Events to Review	
Driver Events	ADVANCED REPORTS PAGE	Service Events	
Service Events		Video Requests	0
Video Requests «		F Service Requests	4
Service Requests	DRIVER EVENTS PAGE	Q Event Search	
Event Search	EVENT SEARCH PAGE	Coaching Sessions	
Coaching Sessions	FLEET PAGE	Collections	
Collections	LIVE STREAMING PAGE	Vehicle Telemetry A Administration Account	
Vehicle Telemetry	SERVICE EVENTS PAGE		
Administration			
Account	SERVICE REQUESTS PAGE		
	STATUS PAGE		
34 0 64	VEHICLE TELEMETRY PAGE	in a la cur	
d Eye Demo	VIDEO REQUESTS PAGE	Ind Eas Dama	
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tatus	Help		
	Welcome to 3rd Eye Support / Fleet / Fleet: Adding / Assigning a Driver		
	Fleet: Adding / Assigning a Driver		
	Adding / Assigning a Driver		
/	Click on the "Fleet" tab Select the Vehicle you would like to add / assign a driver to Sclick on the "Driver" sub tab Click "Add" to add a new driver Sclick "Add" to add a new driver Sclick "Select" to see your current list of drivers ("Skip to Step 9 if the desired driver's name appears within the list) Sclick "New" to create a new driver if the desired driver is not on the list Click "New" to create a new driver if the desired driver is not on the list Click "New" to create a new driver if the desired driver is not on the list Click "Create" - You will now see the new driver in the list of drivers Sclick "Create" - You will now see the new driver in the list of drivers Click "Select" Click "Select" Click "Create" to assign the driver to that vehicle Xou will now see the driver associated to the vehicle Sclick "Greate" to assign the driver associate of the driver for that vehicle Sclick "Greate" to assign the driver associate of the vehicle		
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